



RESOLUTION #5 – MEMBER RESOLUTION

ASSISTANCE FOR REMOTE LODGES TO TRANSITION TO NEW SATELLITE OPTIONS

Whereas the current provider of Ka2 satellite internet service is being sunsetted as of December 31, 2020, a replacement for this service has not yet been announced; and

Whereas tour operators need internet service at their lodges for safety, to coordinate logistics, to complete sales and marketing of products and services, to enable lodge owners, employees and clients to keep in touch with families and to enable clients to have access to the internet for their own communications services, including Voice over Internet, text messaging and GPS location broadcasts, while at remote NWT lodges; and

Whereas northern communications service providers and/or satellite service providers have not yet defined or provided the next generation of satellite internet service or the costs to transition and subscribe and this situation is occurring at a time when operators are already facing significant revenue loss and uncertainty due to the impacts of the COVID-19 pandemic;

Be it resolved that the GNWT Department of Industry, Tourism & Investment, as part of its tourism development initiatives, work with satellite service providers to identify and provide information to remote lodges regarding new service options, and also make available through its relief and recovery programs, funds in 2020 and 2021 to assist tourism operators in acquiring and installing new satellite technology equipment that they will require to transition to new services, when they become available and that GNWT view the installation of such equipment as essential work, and facilitate any travel exemptions that may be required to install the equipment on site.

Moved by: Gord Gin (Yellow Dog Lodge)

Seconded by: Margaret Peterson (Peterson Point Lodge)

A handwritten signature in black ink that reads "Joy O'Neill".

Joy O'Neill, Resolution Committee Chair
NWT Tourism Board of Directors

The signature of the Board Resolution Committee Chair is the approval for this item to advance to the 2020 AGM for discussion.